



# Greenacres Curling Club



We are please to confirm that Greenacres will open for the 2020/2021 season at 3pm on Monday 28<sup>th</sup> September 2020. The ice is ready for play and we look forward to seeing you soon.

To help to make your first visit as comfortable an experience as possible, we would like to provide you with some further information on the customer journey at Greenacres.

We request that all members wear face coverings at all times except when curling and when seated at the tables provided in the lounge. This is easy to remember, whenever you are not seated or curling you should be wearing a face covering.

The entrance is now through a marquee where you can change your shoes and then take all of your belongings with you. We may be able to direct you to the lounge before your game depending on what curling has been played during the session ahead of your session. For all curling commencing at 9.45am you will be able to proceed to the lounge to change your shoes.





At the reception area your temperature will be taken and if it reads 37.8 degrees or above unfortunately entry to the club will be refused.

Membership cards must be shown at the entrance to help us to comply with the Government's Track & Trace Scheme.

We encourage all members to use their own curling shoes and brush, however club brushes and shoes for hire will also be available at this point.

Your allocated sheet of ice will be shown on the TV screen in reception and the staff member will advise where you can go to leave your personal belongings depending on the numbers in the club at that time.

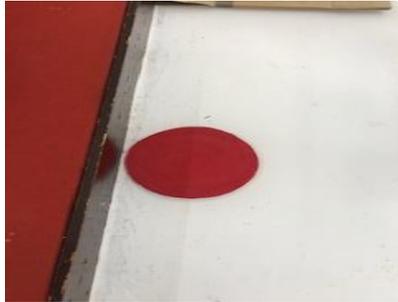
On ice there is a hand sanitiser available at the end of each sheet. A drinks & snacks order form is available to complete. Please can you have this completed so that a member of staff can collect it at the 2<sup>nd</sup> end. Your order will be served to your table after your game.

For those playing at the 8.30pm session we offer you the opportunity to have a break from play after 4 ends to enjoy your refreshments and then recommence playing thereafter. There will be a second bell at the end of the session at 10.45pm to ensure that you do not lose any ice time and you are welcome to play to this bell or to decide before your game that you will play 8 ends (no time limit). This arrangement is in place to allow us to comply with the Government's Hospitality Curfew at 10pm so don't leave taking your break beyond the 4<sup>th</sup> end.

Wipes are available on each sheet to sanitise your stone handles. Please note that onus to do this is on the players. Bins are also situated at the home end of each rink.

We kindly request that all your stones are returned to the home end at the conclusion of your game.

The 2<sup>nd</sup> player of the team playing the dark coloured stone handles, indicated at the top of the scoreboard will be responsible to keep the scoreboard up to date. No other person on the rink should touch the scoreboard numbers. The 2<sup>nd</sup> player in the other team will be responsible for keeping the score card up to date. No one else should touch the pen used for this purpose.



There are markings (red dots) on the ice to enable sweepers of the non-throwing team to stand 2 metres apart. These dots are near the hogline at both ends and only on one side of the sheet so as to keep as clear as possible from the adjacent sheet.

Payment for refreshments, shoe hire or day memberships can be made after your game at your allocated table in the lounge.

Used Club brushes and hire shoes should be placed in the relevant marked bins at the top of the stairs on entry to the lounge ready to be sanitized for future use.

Both Ladies and Gents toilets will be operating a one-way system. The exit from the toilets will be through the changing rooms.

Exit from the premises will be through the door in the lounge leading to the ramp into the upper car park.

These arrangements are in place to ensure the safety of our members and users.

We are very concerned that all our members will be safe at Greenacres and we would ask you to respect all the new safety guidelines that have been put in place.

A COVID 19 Risk assessment has been carried out throughout all areas of the club.

Wheelchair curlers should enter the club up the ramp and ring the bell for staff to allow entry where temperature and membership number will be taken.

Please note that a separate protocol on air handling will be sent tomorrow.

The Management and Staff are looking forward to welcoming you back to Greenacres. To our new members arriving from Braehead for the first time we would like to wish you a warm welcome.

Good Luck and Good Curling